

## **TERMS OF BOOKINGS AND CANCELLATIONS (TOP CAMPING VAASA)**

### **Accommodation per Night**

Cottage accommodation starts at 3 pm on your date of arrival and ends at noon on your date of departure. If you have booked a cottage in advance, it will be reserved for you until 6 pm on your date of arrival, unless there has been no separate agreement on a later arrival.

### **Terms and Conditions of Cancellation for Private Customers**

The booking can be cancelled without any charge not later than 7 days before the date of arrival. If the booking is cancelled later, the camping site is entitled to charge a compensation as follows:

- a) Cancellation later than 7 days before the intended date of arrival: office fee (20€/booking)
- b) If the booking is cancelled later than 6 pm in the previous evening, we will charge the full price for the stay.

### **Terms and Conditions of Cancellation for Groups**

The booking for a group can be cancelled without a charge when:

- a) it is done not later than 21 days before the intended date of arrival and when it covers 50% or more of the group, or
- b) it is done not later than 14 days before the intended date of arrival and when it covers less than 50% of the group.

If the booking is cancelled later, we will charge as follows:

- a): 21-14 days before the intended date of arrival: 25 % 13-7 days before the intended date of arrival: 75 % later than 7 days before the intended date of arrival: 90%
- b): 14-8 days before the intended date of arrival: 25 % 7-3 days before the intended date of arrival: 50 % later than 3 days before the intended date of arrival: 90 %

We charge 110 € if the door key is lost.

If the the key is forgotten inside the cabine and the door gets locked there will be a 110 euros charge for the door opening, if there is no personal in the reception and has to be alarmed.